



## TERMS & CONDITIONS

**DownWind Charters (DWC)** provide charter fishing / boat hire services including a skipper. These terms and conditions should be read in conjunction with the information on the DownWind Charters website and are in effect as soon as DWC have accepted your booking. Bookings can be confirmed either by phone, email, Facebook messenger or in person.

### General Terms

- Trip Deposits must be paid at time of booking to secure trip date and dates will not be held without deposit.
- The skipper reserves the right to refuse entry to any persons intoxicated with alcohol or under the influence of drugs.
- The skipper reserves the right to return to port if any passenger becomes abusive or aggressive (trip fees will be retained at the discretion of DWC).
- Patrons must follow the reasonable instructions of the skipper and remain seated or stationary with 3 points of contact whilst the boat is travelling. The skipper reserves the right to return to port if at any stage he believes it to be unsafe due to weather conditions or mechanical issues.
- Patrons are responsible for their own equipment/possessions brought on board and DWC will not indemnify or cover patrons for the loss of their own equipment on charter.
- Patrons must use Charter equipment responsibly and DWC reserves the right to recover costs of equipment lost or damaged due to misuse/abuse.
- Should a trip (prior to departure) need to be cancelled due to adverse weather conditions or other factors attempts will be made to reschedule to a mutually convenient date.
- DWC reserves the right to retain deposit for late cancellation, no show or late patrons.
- Trip fees must be paid in full (less deposit) prior to departure or as otherwise agreed with DWC.
- Patrons must provide contact details including phone number and home address.
- Patrons must check in with DWC the day before departure to confirm launch time and place.
- Patrons must be at the departure dock at least 15 minutes prior to departure time.
- Patrons must wear appropriate non-slip footwear and sun smart clothing appropriate for the expected weather conditions.
- Patrons must provide their own sun protection.
- Patrons must inform DWC of any major medical conditions, including propensity for sea sickness and of any medications or equipment you plan to bring including insulin, asthma puffers etc.
- Patrons are to provide their own drink and food in sensible containers that require no heating.
- Patrons will turn off all hand-held location services on their phones, cameras and other mobile devices prior to departure.

### Other / Miscellaneous

- Passengers may be filmed/ photographed during the trip for DWC use including advertising, social media and print. Passengers acknowledge that DWC reserve the right to reproduce such film/photos for our own purpose without notification, compensation or payment.
- DWC has a strict NO BANANAS policy. This includes fresh bananas, banana flavoring in sweets etc., banana cakes etc.